



HISCOX  
LONDON MARKET

KIDNAP AND  
RANSOM  
INSURANCE

PROTECT WHAT  
MATTERS MOST



## Access to Control Risks

While each event is unique, typical services provided to policyholders during an acute crisis can include:



assessment of threat



executive protection



negotiation advice



site and mobile security review



investigation services



law enforcement/government liaison services



crisis communications



business continuity and workforce support



evacuation assistance



identification of legal obligations and liabilities



family support and victim rehabilitation



forensic examination



digital forensics



product recall support



## The threat to your business

Kidnapping, extortion and detention are major risks in many countries. For companies operating in high-risk areas, the impact of such an incident occurring can be severe. Even in countries perceived to be relatively safe, extortion and threats are becoming increasingly common, causing significant potential damage to your brand and reputation.

## Security and support from Hiscox

Hiscox is the global market leader in specialty security insurance, providing the expertise and resources that enable you to handle a kidnap, hostage-taking or other crisis wherever your business takes you; minimising loss of life and the collateral damage to your company's morale, reputation, operations and finances. Hiscox writes over half of the world's specialist kidnap and ransom coverage.

## Why work with us?

We have helped policyholders manage thousands of security threats during the past 20 years, giving us the unique ability to help you navigate the most difficult of claims scenarios while helping you comply with domestic and international laws and legal requirements. Hiscox is the only insurer to have a team dedicated to handling these highly sensitive and complex claims.

## Who buys from us?

Fortune 500 firms to small private businesses and institutions anywhere in the world.



## What we offer

Hiscox's market-leading kidnap and ransom policy delivers a world class crisis and security team when you need it and where you need it, along with the resources required to assess, mitigate and recover from critical security threats including:



assault



disappearance



cyber extortion



hostage crisis



kidnap for ransom



child abduction



political kidnapping/detention



express kidnap



extortion and product extortion



virtual kidnap



threats



political evacuation

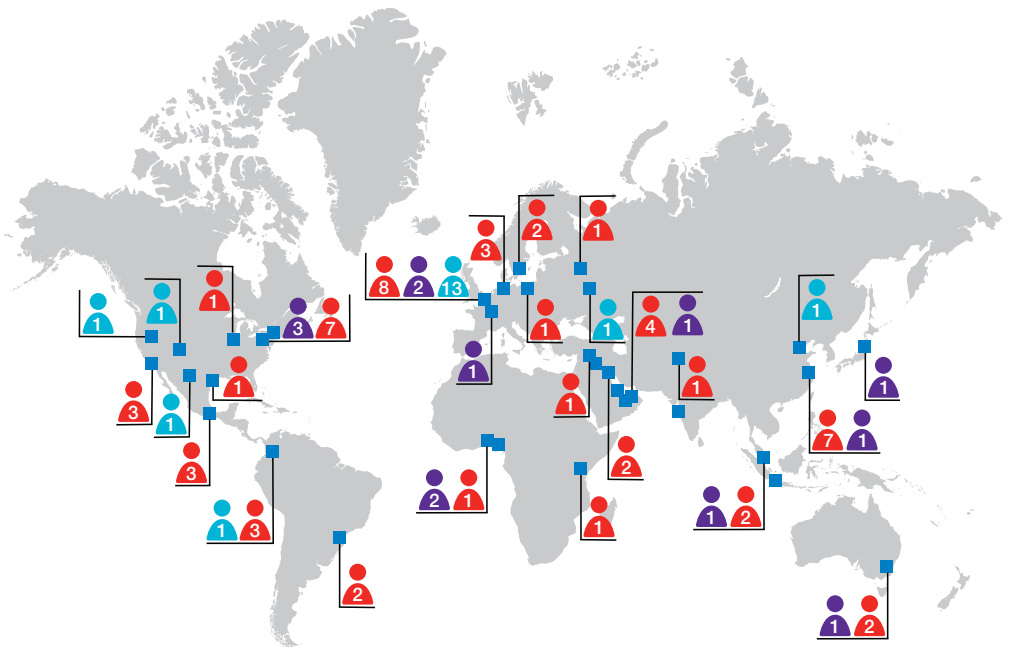
### Covered losses typically include:




- Control Risks assistance fees
- ransom monies
- confiscated or stolen ransom
- legal liability
- reasonable and necessary expenses
- death or dismemberment benefit
- loss of revenue
- evacuation costs

## Access to Control Risks

Hiscox provides you with exclusive access to Control Risks – the security partner of choice for most of the global Fortune 500 as they seek to succeed in hostile and complex environments. Our investment in this exclusive relationship demonstrates our serious commitment to the coverage we provide and the service we offer our clients.

Control Risks has over 40 years of experience in the field of resolving cases of kidnapping-for-ransom, piracy, extortion, threat and illegal detention. They are available to support your team 24/7 with full-time specialist response advisors – more than the rest of the entire market combined. Operating out of 37 offices worldwide, and on the ground in over 100 countries at any given time, Control Risks has a comprehensive understanding of global security risks.



-  19 response consultants
-  13 response referents
-  56 response handholders



## Timing and nature of services provided by Control Risks

In the event of an insured event occurring, the client should call through to the 24/7 emergency line. Control Risks will provide initial and immediate advice on the phone concurrent to the deployment of consultants to the incident location and/or corporate head office as required. The consultants will be on hand throughout the incident to assist with managing towards a successful resolution.

